

2017 **WORKPLACE**  
**P I N** PERFORMANCE  
INNOVATION  
NETWORK



# AGILE WORKING BOOTCAMP

**2017 Course dates:**  
14/15 June 12/13 September  
28/29 November  
**Venue:**  
Moorgate, London

A 2 day comprehensive course giving a solid grounding & understanding of how to deliver agile working.

The course addresses practical, organisational and behavioural challenges in delivering agile, drawing on AWA's 20 years experience supporting clients and members of the Workplace PIN – for whom it was designed.



The **AWA Workplace PIN** provides services to help inspired leaders change the world of work, workplace and workplace management.

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# COURSE OUTLINE

*A highly practical course showing delegates how to explore, analyse, plan, deliver and sustain agile working:*

1. How to find out what agile working can deliver
  - a. 10 organisational needs linked to agile – finding out what’s important for your business
  - b. Creating a compelling picture of how agile will work and meet your organisation’s needs
  - c. Getting the power you need to deliver agile
2. How to develop a plan for agile
  - a. Gathering the best data (e.g. utilisation studies; working practices and preferences; team needs; infrastructure details – IT, building, services, policies)
  - b. Interpreting the data and turning it into a plan for how agile will operate (where we work, how we work, when we work, what we need to make it happen)
3. How to sell agile at all levels
  - a. Understanding “what’s in it for me?” for all groups from decision makers to staff
  - b. Explaining the change journey, where the issues arise and how to deliver a change in working practices
4. How to deliver agile (workplace / people / tech / policy)
  - a. Turning agile plans and solutions into reality – and ensuring they are all joined up
  - b. Working as one team with IT and HR
  - c. Delivering a great workplace experience
5. How to maintain the agile momentum
  - a. Ways to ensure you never go back
  - b. Being ready to respond to business changes
  - c. Making agile “business as usual” to ensure it lasts

The course is highly interactive with lots of discussion, sharing and opportunities to try things out.

We use case studies to ensure the experience is “real” and share tools and methods used within our business and our networking group.

## WHO SHOULD ATTEND?

- » RE/FM people involved in delivering a change to agile working
- » People that need to be credible practitioners in this field wanting to improve their skills and understanding of what’s involved
- » Maximum 10 delegates per course

## THE COURSE WILL ENABLE YOU TO:

- » Understand the benefits and challenges of agile working
- » Identify ways of securing the power and influence you need
- » Develop a plan to implement agile working, based on a tried and trusted process and methodology
- » Gather examples and stories to share – what works and what doesn’t
- » Recognise that agile working isn’t a project – it is the future for your business

## FEES

**£1,200 + VAT** per delegate, including all training materials and refreshments.

For more info and to book your place, please contact:

**Karen Plum**  
[kplum@advanced-workplace.com](mailto:kplum@advanced-workplace.com)

or **Colombine Gardair**  
[cgardair@advancedworkplace.com](mailto:cgardair@advancedworkplace.com)

## OUR TRAINERS



### **Tony Ecuyer, Director of Operations, AWA**

Before joining AWA, Tony had 15 years' experience delivering major business change projects within the insurance sector with Aviva. He's an IT, business analysis and programme management professional and with AWA has undertaken projects for RBS, The Home Office, Nationwide Building Society, Unicef UK, UK Power Networks and Roche. Tony has also run several bootcamps for our client Willis Towers Watson.



### **Helen Guest, Senior Associate, AWA**

Prior to joining AWA, Helen had 10 years' experience of delivering major business driven behavioural change projects in the Financial Services sector with Barclays Bank. Since joining AWA, Helen has undertaken projects with organisations including Npower, the Home Office, ASDA, RBS, Invesco, BDO, Santander and BSI – helping them prepare for and make organisational changes to the way they work and use their office space. Helen co-developed the Agile Working Bootcamp and has also delivered the course for Willis Towers Watson.



### **Chris Hood, US Director of Consulting, AWA**

Chris led Hewlett Packard's early initiatives in the field of Activity Based and Agile Working. Prior to joining AWA, Chris was a senior consultant at CBRE, sharing his 30 year workplace knowledge and experience with a wide range of the world's very best companies. Since joining AWA, Chris has worked extensively with our US client Willis Towers Watson, for whom he has run several bootcamps for their internal agile delivery teams.



### **Claire Arnold, Director of Consulting, AWA**

Before joining AWA in 2014, Claire had a long career in the Financial Services sector with the Royal Bank of Scotland, most recently leading the company's agile working change management initiatives and it's London facilities management operations. In her consulting work with AWA, Claire has undertaken assignments for organisations including Willis Towers Watson, Breast Cancer Care, BFI and Unicef UK.



### **Karen Plum, Director of Research & Development, AWA**

Karen had a background in HR in Financial Services before joining AWA 19 years ago. She has 15 years experience delivering agile working projects for clients such as Microsoft, Treasury Solicitors, Nationwide, PCUK, RBS, Grosvenor Estates and the University of London. Karen co-developed the Agile Working Bootcamp and adapted it for use with teams from a single organisation. She has been the PIN Transition Group leader for 4 years and regularly runs development workshops for clients and PIN members.

# AWA's Workplace PIN provides services to help inspired leaders change the world of work, workplace and workplace management.

**Coaching** We provide 1:1 and group coaching sessions to help leaders and their teams develop their skills to meet the challenges of the future.

**The CUBE Group** is a peer to peer workplace performance benchmarking group.

**Sector Groups** are facilitated 'invitation only' quarterly discussion groups for senior leaders responsible for the workplace in specific industry sectors.



**Agile Working Bootcamp**  
A 2 day intensive training workshop designed to prepare in-house workplace leaders for the complex journey to agile / activity based working.

**Explorer Group** undertakes evidential research bridging the worlds of work, place and academia on topics relevant to members. Providing evidence backed guidelines and practical tools.

**Transition Group**  
An 'occupier only' membership group for leaders who want to optimize the performance of the workplace and deliver maximum value to their organisation. Four workshops a year featuring key topics, insightful case studies and networking / sharing opportunities.

For details on how to get involved with any activity, please contact  
**Colombine Gardair** [cgardair@advanced-workplace.com](mailto:cgardair@advanced-workplace.com) or  
**Karen Plum** [kplum@advanced-workplace.com](mailto:kplum@advanced-workplace.com)  
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